

Ricoh unveils new subscription-based, cloud-hosted automation services to help businesses work smarter

Game-changing RICOH Smart Integration platform enhancements address security and visibility needs of regulated healthcare and legal industries

EXTON, Pa., June 17, 2020 /PRNewswire/ -- [Ricoh USA, Inc.](#) today announced major enhancements to its RICOH Smart Integration platform, a part of its RICOH Cloud Workflow Solutions portfolio. These new enhancements address organizations' health and safety concerns in our "new world of work," enabling workforces to better share and collaborate wherever work is being done. New features include enhanced security, reporting, device management, more robust secured document release (authenticated pull printing) as well as specialized workflows for certain legal and healthcare environments. These advancements embody Ricoh's commitment to helping small and medium-sized businesses simplify day-to-day activities with a platform-based approach. RICOH Smart Integration technology is available in a scalable, modular subscription model, from both direct and Ricoh Family Group dealer channels, to fit the evolving digital productivity requirements of any organization.

"When we first launched our RICOH Cloud Workflow Solutions portfolio, we focused on what our customers needed most immediately to help with digital transformation: scanning and capturing information. And today what customers need most immediately are solutions that address both workforce health and cost management. With the combination of RICOH Smart Integration's focus on remote collaboration, access to information anytime/anywhere, and a subscription-based model, it does both," said Steven Burger, Vice President, Portfolio Management & Field Marketing, Ricoh USA, Inc.



Device-level authentication requires users to log in to individual or group-level accounts at the multifunction printer (MFP) with a password or proximity card. These distinct logins can be used in a variety of ways. Administrators can set different permission levels; for example, the marketing department could have color-print permissions, while payroll has black and white. Authentication also powers secured pull printing, which requires users to log in at the device to release jobs from the print queue, effectively eliminating the wasteful, unsecured practice of leaving unclaimed prints on the output tray. Requiring log ins also helps generate more accurate and actionable usage data, which can be applied to shape intelligent business decisions for further improvements.

RICOH Cloud Workflow Solutions' legal add-on makes filing electronic documents with a court significantly more straightforward and efficient. Courts have varied, specific file limitations, including file size. This solution compares files to be submitted against court requirements and breaks them up accordingly, applying Bates labeling where appropriate.

The suite's new healthcare add-on synergizes with electronic health record (EHR) systems to streamline patient onboarding. Medical administrators can scan a patient's driver's license, and all relevant information is automatically extracted and funneled into the EHR. Supporting documents can be scanned directly to a patient record. With the Healthcare add-on, a proof-of-concept site saved between 10 and 20 hours of manual data entry per month, allowing staff to focus more time on patient care and less on clerical activities. The offering currently works with [DrChrono](#) EHR, with plans to expand compatibility.

Each of these capabilities is scalable virtually on the fly thanks to RICOH Cloud Workflow Solutions' subscription-based, cloud-hosted model.

For more information on RICOH Smart Integration solutions [click here](#), or follow the company's social media channels on [Twitter](#), [Facebook](#) and [LinkedIn](#).

| About Ricoh |

Ricoh is empowering digital workplaces using innovative technologies and services enabling individuals to work smarter. For more than 80 years, Ricoh has been driving innovation and is a leading provider of document

management solutions, IT services, communications services, commercial and industrial printing, digital cameras, and industrial systems.

Headquartered in Tokyo, Ricoh Group operates in approximately 200 countries and regions. In the financial year ended March 2020, Ricoh Group had worldwide sales of 2,008 billion yen (approx. 18.5 billion USD).

For further information, please visit www.ricoh.com.

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